

## Staff Meeting 3.14.19

### Andi:

- Revolution Plus:
  - Protects against heartworms, fleas, ticks, hookworms, roundworms and earmites.
  - Kills fleas within 6 hours.
  - Full coverage for 5 weeks (but still recommended to give monthly).
  - >99% reduction in live earmites (faster than regular Revolution)
  - Remember: People can get hookworms and roundworms! Children, the elderly, and the immunocompromised are more susceptible.
  - >1 in 4 cats diagnosed with heartworms are considered "indoor only"
  - Revolution Plus prevents against black-legged ticks, the deer tick and the gulf coast tick.
  - Only side effect seen was lethargy and anorexia.
  - The label does have a isoxazoline class precaution because 1 cat did have a seizure during testing.
  - Application is the same but the quantity is smaller and there are 3 different sizes.

Dr. Wolfe: Emergency Training *\*\*Video for those not at the meeting on employee Navigator, must watch it for AAHA certification\*\**

- CSR's (or whoever answers the phone) - remember to stay calm and ask important questions
  - What is the client/patient's name?
  - Dog or cat? How big?
  - Where are they? How soon will they be at ITAH?
- Techs: Announce what you are doing to help.
  - Someone get the crash cart (remember to restock it after the emergency)
  - Someone get a variety of endotracheal tubes.
  - Someone get IV catheter supplies ready.
  - Someone stay with the doctor and be the note taker.
  - The ABC's of CPR are:
    - Airway
    - Breathing
    - Compressions
      - Technicians shouldn't need to perform CPR.

### Dr. Tabony:

- Renovations are coming! This should include:
  - 2 new exam rooms
  - More office space.
  - More treatment area space (including a cage bank)
  - A checkout receptionist desk in the treatment area.
  - Drop-down tables in every room.
    - Most of the work will be done on evenings and weekends.

- Heartworm Protocol:
  - <2mths - able to refill heartworm prevention, recommend Proheart and retest in 6mths.
  - <6mths - Perform a microfilaria test, refill heartworm prevention, recommend Proheart, and retest in 6mths.
  - >2yrs - Not able to refill heartworm prevention without a heartworm test.
  - Heartworm test waiver needs to be signed if owner declines. Can be declined one year but required test the following year.
- New medical protocol books are navy and located in reception, treatment and surgery areas.
- New COHAT discount - \$20 off if the schedule the same day. Please make a note in the appointment screen. The code will be "COHAT Discount - same day scheduling" in Avimark.
- Remember the employee assistance program.
- Remove any unnecessary desktop items, the server committee will be cleaning these up soon.
- WASH YOUR DISHES OR THEY GO IN THE TRASH! Forks are not to be taken home!
- New website coming soon. This will include an employee only section called ITAH connect.
- Please note that it's TrazOdone not TrazAdone :)
- Remember to enter things into the hospital use log.
- Please don't wait for the doctor to prompt you to offer treats in the exam room.
- Our prices from Antech have increased, therefore, our prices have increased.
  - \$135 complete wellness for dogs
  - \$155 complete wellness for cats.
  - \$15 each for the heartworm test and fecal test "add ons" to the mini plus panel.

\*Look for an email from Shannon for other topics that we did not get to during the meeting\*